

# Data protection for credit unions

Carbonite helps support compliance for NCUA-regulated businesses

Btech is partnering with Carbonite to offer credit unions of all sizes comprehensive backup, disaster recovery and business continuity solutions. The Carbonite Data Protection Platform helps support compliance with the National Credit Union Alliance. Our solutions are easy to deploy and use, making disaster recovery a simple point-and-click affair.

Carbonite’s direct-to-cloud and hybrid backup deployments, coupled with consulting and educational services, help provide credit unions with critical protection throughout the entire data lifecycle.

## Complexity made simple

As IT environments become increasingly complex – and as data growth continues to accelerate – credit unions have an urgent need for high-performing backup and recovery that is easy to administer and integrate within the environment as it exists now and in the future.



### Key benefits

- Optimized performance
- Flexible deployment
- Comprehensive platform support
- Support for NCUA regulations

### Carbonite business solutions

- Cloud backup
- On-site data protection
- Cloud disaster recovery service
- Support for NCUA regulations

### NCUA regulations addressed

#### Policies & procedures

- Documented backup & recovery plan
- Emergency contingency planning
- Log reports

NCUA Checklist – Safeguarding member information		
Gramm-Leach-Bliley Act (GLBA)  Requires financial institutions to explain their information-sharing practices to their customers and to safeguard sensitive data.	✓	Carbonite disaster recovery experts help you develop and document a data protection strategy that supports compliance.
Part 748 – Encryption of electronic member information including while in transit or in storage on networks.	✓	AES encryption is NIST-certified. Data is encrypted during backup and before it leaves the firewall. It remains encrypted during transmission and at rest.
Part 748 – Encryption of electronic member information or systems that unauthorized individuals might access.	✓	Carbonite is SOC 2 Type 2 compliant with verifiable control activities and processes.

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NCUA Checklist – Safeguarding member information		
<p>Part 748 – Measures to protect against destruction, loss or damage of member information due to environmental hazards or technical failures.</p>		<p>Carbonite offers complete offsite backup and recovery at one of seven Carbonite datacenters.</p> <p>We provide secure, optimized data replication between your primary storage and an alternate disaster recovery location.</p> <p>Protect branch locations with satellite vaults and automatically replicate to a disaster recovery hot site.</p>

NCUA Checklist – Proper disposal of consumer information		
<p>Part 748 – Regularly test the key controls, systems and procedures of the information security program.</p>		<p>Carbonite disaster recovery testing by our professional services experts establish or test an existing plan, or provide standby servers should a disaster strike.</p>
<p>Program and Record Retention lists requirements for storing and retaining vital records, including records preservation logs showing what records were stored, when they were stored and who sent the records for storage.</p> <p>Retention requirements are dependent upon local and state regulations, however vital records must be stored every three months, within 30 days after the end of the three-month period.</p>		<p>The Carbonite Portal enables users to quickly and easily manage their Carbonite storage environment, and access storage information in a user-friendly, web-based tool that's accessible anytime, anywhere.</p> <p>Automate backups and retention policies. High-performing disk-to-disk backup &amp; recovery enable user-initiated backup and retention schedules.</p>

## Take the next step

To learn more about Carbonite backup and disaster recovery solutions for credit unions, call, email or visit us online.

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**Offsite storage**

- Automatic cloud replication
- High performance WAN/ LAN backup & recovery
- Optimized storage
- DR testing & compliance

**Data availability**

- Immediate file- & folder-level recovery
- Recover from a local source or from the cloud

**Security & privacy**

- End-to-end AES encryption
- SOC 2 Type 2 compliant

**Retention**

- Policy-based automated retentions
- Completely customizable
- File-level archiving